



METROPOLITAN POLICE SERVICE

CAMDEN

FRAUD ALERT!!!

Members of the public are warned of an increase in the so called “courier fraud”.

How does the fraud happen?

A fraudster calls you, claiming to be from your bank, saying their systems have spotted fraudulent transactions on your card. You may be asked to ring back using the number on the back of your card, which further convinces you the call is genuine. However the criminal keeps the line open your end, so when you make the call, you are connected straight back to the fraudster. Then by seeming to offer assistance, the fraudster tries to gain your trust, and convinces you to tell them your PIN number, or to key it into your phone’s handset.

The fraudster then poses as a bank representative and attends to pick up your card. They may also send a “courier”.

Once they have your card and PIN, the fraudster will then use it to go on a spending spree.

A variation of the scam involves the fraudster claiming to be a Police Officer.

What can I do to avoid this crime?

Your Bank or Police will NEVER ring you and tell you that they are coming to your home to pick up your card, so NEVER hand it over to anyone who comes to collect it!

Your bank will NEVER ask you for your PIN number, or ask you to enter it onto your telephone!

NEVER share your PIN with anyone. The only times you should use your PIN is at a cash machine or when you use a shop’s chip and PIN machine.